



PRIVACY STATEMENT

GENERAL

This privacy statement sets out how the Operator complies with European Union data protection requirements. This applies to the entire web site. Any changes to these policies will be posted and highlighted on this page at the top of the document.

You can also access this privacy statement via our homepage and from the home page by clicking on the appropriate link.

The Operator is committed to respecting your privacy. We have structured our web site so that, in general, you can visit the Operator on the web without identifying yourself or revealing any personal information. Once you choose to provide us with any information by which you can be identified, then you can be assured that it will only be used in accordance with this privacy statement.

For your protection, we are registered under the Data Protection Act 1998 and have given all appropriate notifications to the Information Commissioner.

WHAT WE COLLECT

We may collect the following information:

- 1 Personal and company information
- 2 We may ask you to provide us with information regarding your personal or professional interests, demographics, experiences with our products, and contact preferences in order to provide you with further correspondence about our products and services.

WHAT DO WE DO WITH THE INFORMATION WE GATHER?

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- 1 Internal record keeping.
- 2 We may use the information to improve our products and services.
- 3 Our representatives may follow up, either by e-mail, phone, fax or mail, to people who have visited our site.
- 4 We may periodically send promotional e-mail about new products, special offers or other information, which we think you may find interesting using the e-mail address which you have provided when you registered as a user on this site.
- 5 From time to time, we may also use your information to contact you for market research purposes. We may contact you by e-mail, phone, fax or mail.

WHO WE SHARE THE INFORMATION WITH AND YOUR CHOICES

When you use this site and have not advised us to the contrary, you are agreeing that we may use your personal information for the purposes set out in this statement. We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law. We may release your personal information to our authorised direct marketing agents unless you tell us that you do not wish this to happen.

This process may include sending personal information outside of the European Economic Area and, if necessary, across international borders. The data protection laws in these countries may not be as extensive as in the European Economic Area. However, we have taken appropriate steps to ensure the same level of protection for the processing carried out in these countries as within the European Economic Area.

When you provide any information on line, you should look for the box, which you can click to say that you do not want the information to be used by anyone for direct marketing purposes. If you have not previously objected to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or e-mailing us at:

info@xénos.co.uk
Oakleigh House

xénos The Wales Business Angel Network,
Finance Wales,
Oakleigh House,
Cardiff, CF10 3DQ Tel: 029 2033 8 1 4 4



PRIVACY STATEMENT

Park Place
Cardiff
CF10 3DQ
Tel: 02920338144

OR

We may sell, distribute or lease your personal information to third parties, unless you tell us that you do not wish this to happen. This may include direct marketing agents. This process may include sending personal information outside of the European Economic Area and, if necessary, across international borders. The data protection laws in these countries may not be as extensive as in the European Economic Area. However, we have taken appropriate steps to ensure the same level of protection for the processing carried out in these countries as within the European Economic Area. When you provide any information on line, you should look for the box, which you can click to say that you do not want the information to be used by anyone for direct marketing purposes or to be released to third parties. If you have not previously objected to us using your personal information for either of these purposes you may change your mind at any time by writing to or e-mailing us at:

info@ xénos.co.uk
Oakleigh House
Park Place
Cardiff
CF10 3DQ
Tel: 02920338144

WHAT IF YOU THINK WE HAVE INCORRECT INFORMATION OR YOU WOULD LIKE A COPY OF THE INFORMATION WE HOLD ABOUT YOU?

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. This fee will not exceed £10. If you would like a copy of the information held on you please write to:

info@ xénos.co.uk
Oakleigh House
Park Place
Cardiff
CF10 3DQ
Tel: 02920338144

If you believe that any information we are holding on you is incorrect or incomplete, please write or e-mail us as soon as possible to the above address. We will correct any information which was found to be incorrect promptly.

SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect on line. We use encryption when collecting or transferring sensitive data such as credit card information.

OTHER WEB SITES

Our web site may contain links to enable you to visit other web sites of interest easily. However, once you have used these links to leave our site you should note that we do not have any control over that other web site. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the web site in question.

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